



## CHKS Awards Ceremony 2022

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CHKS, Part of Capita Healthcare Decisions

We're proud to have worked closely with our customers, healthcare providers and care organisations throughout the pandemic in helping them in their mission to deliver high quality patient outcomes. It's now time we take a moment to celebrate their successes and dedication.

Our CHKS Awards 2022 taking place this Spring will recognise the hard work, determination and commitment that has been demonstrated within the health and care sectors to overcoming the significant challenges faced during the pandemic, through new ways of working and being adaptable.

The table below highlights our award categories and our judging guidance which will be used to evaluate the entries. There is no limit on the number of entries an organisation can make to each award if they have worked with us on multiple projects.

# Assurance and Accreditation



## Investing & growing the future workforce

Submissions might include how you have changed your approach to training given the challenges of the pandemic and working remotely.

Have you revamped your training content, and types of training offered? How do you develop your staff so you retain the talent and skill sets required? What impact has any development in this area had on your team or individuals? What innovative techniques have you employed? How did our programme assist you in considering this area?

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## Innovation

Submissions should include how you have innovated to improve care delivery, to cope with staff shortages, to overcome the challenge of remote working and social distancing.

Innovation might use technical capability or a change in process but involves a new way of looking at delivery of care or supporting mechanisms.

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## Adapting to new challenges

Submissions should include one or many adaptations which were developed to deal with the challenge of the pandemic or challenges related to the pandemic.

An adaptation may be small or wholesale. At department level or organisational wide. It could look at how you managed the change and what the impact has been?

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## Inspiring Leadership

Share or nominate a leader within your organisation who you think has been inspiring, giving us reasons why they have made an impression.

What is the story behind their leadership? How do they inspire their team(s)?

# Benchmarking



Award  
Category



Judging  
Guidance

Best use of  
Benchmarking data  
to support service  
improvement

We will look for evidence of the following:

- Benchmarking used to identify services that are underperforming
- Service improvement that embed benchmarking as a core marker for improvement
- Service improvement reports that use benchmarking to track performance

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Best use of  
Benchmarking data  
to report on progress  
for Trust/Health Board  
performance informatics

We will look for evidence of the following:

- Routine use of benchmarking data to identify hospital performance
- Peer comparators that give adequate challenge to the local providers performance
- Longitudinal monitoring of performance with evidence of action planning to address improvement
- Analysis that focuses on whole Trust/Health Board performance and also splits by divisions, specialities or other relevant subsets

# Clinical Coding and Data Quality

Awards Determined by CHKS Experts



Award  
Category



Judging  
Guidance

Data Quality – Acute  
NHS Trusts/ Health  
Boards

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Data Quality – Private  
hospitals

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Data Quality – Specialist  
Hospitals

These awards recognise the importance of clinical coding and data quality, and the essential role they play in ensuring appropriate patient care. There are three data quality awards celebrating the best performers across England, Northern Ireland and Wales, based on a range of indicators, with separate awards for specialist trusts and independent sector hospitals.

The CHKS Data Quality Award is an award for excellence in data quality based on the following indicators:

- Average diagnoses per finished consultant episode
- Percentage of non-specific diagnoses
- Percentage of un-coded finished consultant episodes
- Percentage of episodes with a 'sign or symptom' primary diagnosis

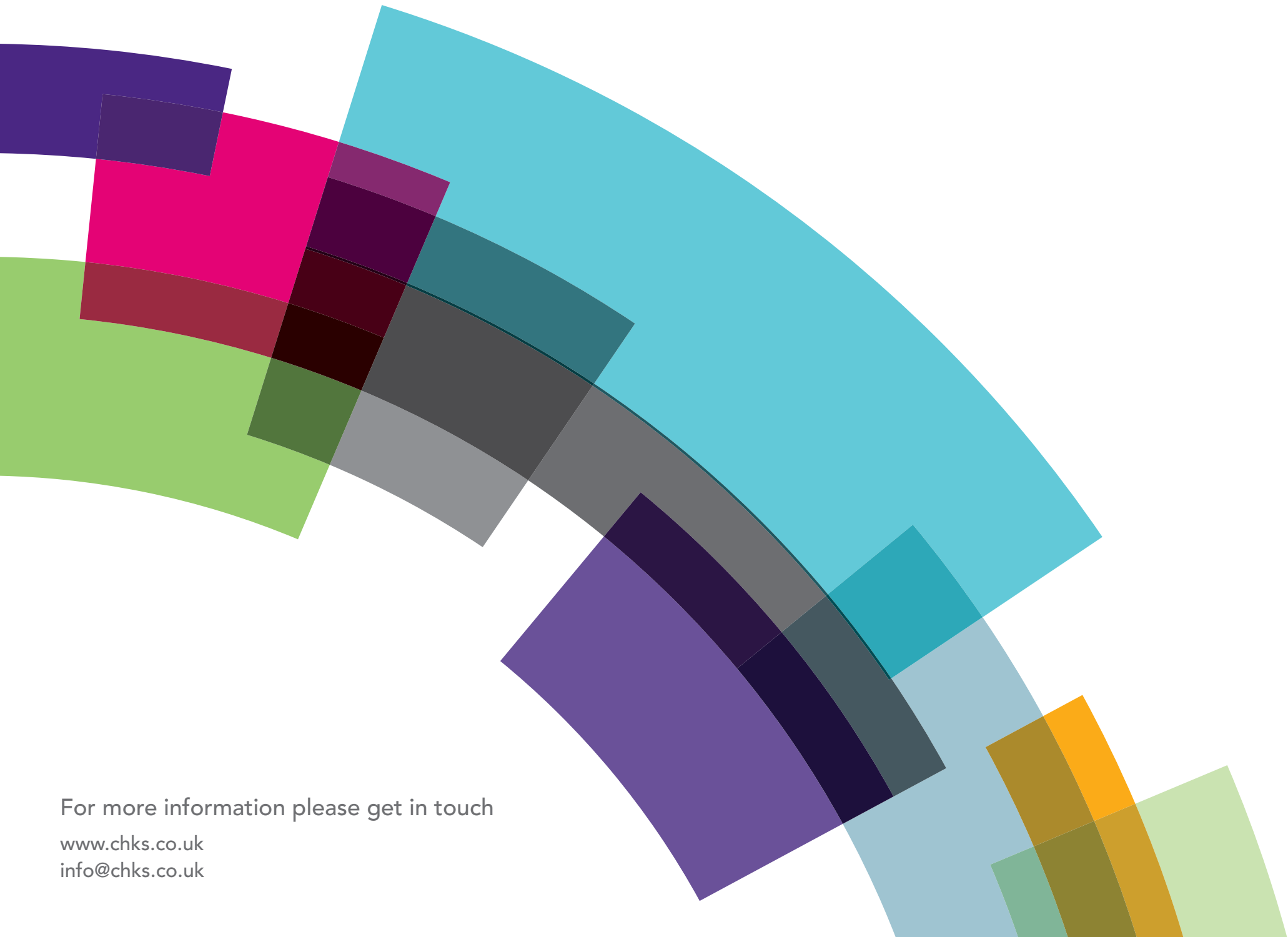
# Entry Requirements

Entries are to be made by submission of the following details through our website or can be emailed to [info@chks.co.uk](mailto:info@chks.co.uk)

- Name
- Job Title
- Email Address
- Contact Telephone
- Organisation
- Award Category
- Reason you would like to be considered for this award (1000 word limit)

The deadline for entries will be midnight Monday 14th March.





For more information please get in touch

[www.chks.co.uk](http://www.chks.co.uk)

[info@chks.co.uk](mailto:info@chks.co.uk)